IGNITE

DAY 1 - 11 September 2017

08.00 – 09.20	*Registration and business introductions*			*Executive Breakfasts*	D
09.20 – 09.25	*Welcome*				I
09.25 – 10.05 *Visionary Keynote*	**A new era of man and machine: exploring the worlds within the connected society**				G
10.05 – 10.35 *Keynote*	**The disruptive power of AI: boosting innovation and reshaping operating models**				I
10.35 – 11.15 *Keynote*	**Futurist Keynote** **Sumit Paul-Choudhury, Editor-in-Chief, New Scientist**				T
11.15 – 11.45	*Break and business introductions*				A
Stream:	**Data-driven innovation**	**Security & trust**	**The digital workplace**	**Infrastructure & connectivity**	L
11.45 – 12.20 *Breakout Sessions*	Unlocking the power of big data with machine-learning **SAS**	Customer identity in the connected society: securing trust **ForgeRock**	The rise of the digital workforce: the impact of automation on processes and productivity **Sponsor**	The dark side of data takeover, and the beauty of infrastructure agility **Veeam**	A R C A
12.20 – 13.05 *Breakout Sessions*	Automating the customer experience in the connected society **Valerio Magliulo** **Head of Operations Strategy, Monzo Bank**	Macro and Micro Effects of Security Breaches in a Hyperconnected World **Dr Tim Stevens, Lecturer in Global Security, King's College London**	Connecting a distributed workforce in a digital age **Kim Atherton,** **Chief People Officer, Ovo Energy**	Designing and building flexible and connected digital infrastructure **Alessandra Di Lorenzo, Chief Commercial Officer, Lastminute.com**	D E
13.05 – 14.05	*Lunch and business introductions*				
	Case Study Led Masterclasses				
14.05 - 15.35 *Case Study Led Masterclasses*	Using beacons, data, and customer personalisation to unify a customer's experience across the digital and physical world **Kevin Dunckley, Chief Digital and Innovation Officer, HH Global**	Investing in robotics on a micro and macro scale **Noel Sharkey, Professor of AI, Robotics and Public Engagement, University of Sheffield**	How automation can shift the consumer relationship - for better and for worse **End User**	**Case Study**	
	Masterclass **Sponsor**	Masterclass **Sponsor**	Masterclass **Sponsor**	Masterclass **Sponsor**	
15.35 – 16.05	*Break and business introductions*				
16.05 - 16.30 *Case Study*	Enhancing performance in the digital enterprise: the role of AI **Michael Natusch, Global Head of Artificial Intelligence, Prudential**				
16.30 - 16.55 *Case Study*	How Trainline is using AI and machine learning to pioneer in rail **Mark Holt, CTO, Trainline**				
16.55 - 17.45 *Panel Debate*	**IGNITE Debate: Is greater automation for the greater good?** **Mark Budd, Customer Interaction Project Director, Zurich Insurance**				
17.45 – 18.30	*Networking drinks and business introductions*				

Nimbus Ninety

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DAY 2 - 12 September 2017

08.00 – 09.20	*Registration and business introductions*			*Executive Breakfasts*	**D I G I T A L A R C A D E**
09.20 – 09.30	*Welcome*				
09.30 – 10.10 *Interactive Session*	Futurist Keynote **Spencer Kelly, National TV Presenter/Tech Explorer**				
10.10 - 10.45 *Opening Keynote*	**Capitalising on the connected society**				
10.45 - 11.20 *Keynote*	**Harnessing the power of the data boom through machine-learning: improving the speed and quality of decision-making**				
11.20 - 11.50	*Break and business introductions*				
	Case Study Led Masterclasses				
11.50 - 13.20 *Case Study Led Masterclasses*	Case Study	Case Study Ultimate Connectivity - when humans and computers become one **Kevin Warwick, Cybernetic Futurist, University of Coventry**	Case Study **Barry Childe, Head of Blockchain and Distributed Ledger Technology, HSBC**	Case Study	
	Masterclass **Sponsor**	Masterclass **Sponsor**	Masterclass **Sponsor**	Masterclass **Sponsor**	
13.20 - 14.20	*Lunch and business introductions*				
14.20 - 15.00 *Industry Sector Round Tables*	**Industry Sector Round Table Digital Doctor Surgery** *In this session, members have the opportunity to debate the potential for automation to drive innovation and boost productivity in their industries while bringing their digital challenges to our expert facilitators for diagnosis and resolution** **Under Chatham House Rules.*				
15.00 - 15.25 *Case Study*	Case Study **Dan Burdett, Head of eBay Labs EMEA, eBay**				
15.25 - 15.50 *Closing Case Study*	How VR/AR is transforming our customer's experiences **Brian Waterfield, Virtual Reality & High-end Visualisation Technical Lead, Jaguar Land Rover**				
15.50 - 16.00	*Close of IGNITE*				

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